



Rutland County Council

Catmose Oakham Rutland LE15 6HP.
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Minutes of the **MEETING of the PARISH COUNCIL FORUM** held in the Council Chamber, Catmose, Oakham, Rutland, LE15 6HP on Monday, 10th December, 2018 at 7.00 pm

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Mr K Bool – Chairman of the Council (in the Chair)

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SPEAKERS:	Mr J Frieland	Economic Development and Tourism Manager
	Dr S Furness	Lord Lieutenant for Rutland
	Mrs L Stephenson	Portfolio Holder for Culture and Leisure, Highways & Transport
	Ms M Woolman-Lane	Armed Forces Officer
CLERK TO THE FORUM:	Mr K Silcock	Governance Officer
APOLOGIES FOR ABSENCE:	Barrowden Parish Council Barrowden Parish Council Greetham Parish Council Pickworth Parish Meeting Ryhall Parish Council Thorpe by Water Parish Meeting	

1 WELCOME AND INTRODUCTION BY THE CHAIRMAN OF THE COUNCIL

The Chairman welcomed all parish representatives to the Parish Council Forum.

2 APOLOGIES FOR ABSENCE

Apologies received as listed above.

3 NOTES OF THE LAST MEETING

The notes of the Parish Council Forum held on 3 September 2018 were confirmed as a correct record by parish representatives.

4 MATTERS ARISING FROM THE LAST MEETING

All matters arising from the previous forum had been completed.

5 "TALKBACK"

1. Mrs Joyce Lucas provided the Forum with information regarding the Rutland Jigsaw Festival which she had organised for 19th to 22nd April 2019.

“Attendees are invited to buy or donate direct one Jigsaw puzzle, e.g. from a local charity shop. The puzzle should be assembled on a stiff piece of cardboard and covered with another piece of card (sandwiched together and taped down). If people just want to donate a Jigsaw direct to the organisers, they have a team who will assemble them. Also if people want to donate directly to the organiser, they need 500 piece size puzzles for distribution to all Elderly Residents' Complexes in Rutland. Children's Jigsaws are also needed so they can be distributed to Primary Schools. All puzzles will then be sold in aid of Oakham in Bloom.”

2. Mr Gordon Brown, Deputy Leader of Rutland County Council and Ward Member for Ketton, noted disappointment in the agenda for the Parish Council Forum as there was not a standing item on St George's Barracks and Woolfox. Mr Brown also noted it would be useful to include an update from the Leicestershire & Rutland Association of Local Councils at a future Forum. Mr Silcock, Clerk to the Forum, would also send out an email to Parishes before the Working Group takes place, to ask for any items they wish to be considered for future Parish Council Forums.
3. Miss Gale Waller, Ward Member for Normanton, spoke on behalf of South Luffenham Parish Council regarding the Fix My Street online service offered by the Council. South Luffenham were advised that they shouldn't contact officers directly regarding issues in the parish with signage and highways and should instead use the Fix My Street service online. Mrs Lucy Stephenson, Portfolio Holder for Culture and Leisure, Highways & Transport, noted that she was looking into the effectiveness of the new system.

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Post-Meeting Note

Mrs Stephenson provided the following statement regarding the Fix My Street service:

“It was introduced in March 2018. Its aim is for residents of Rutland to be able to log any issues that need to be addressed regarding highways and environmental cleaning. Once an issue is logged an automated acknowledgement is sent. The system then sends the issue to the relevant department. (For example reports of an abandoned car would go to Environmental Health; a pothole to Highways). A full response will be provided within 10 days, in line with Council policy. An acknowledgment will be sent to this effect. This should not assume an issue will be rectified within 10 days. If it is determined that work does indeed need to be done, works can be added to an emergency (2hour), 7 day, or 3 month works programme. (It should be noted, anything deemed urgent should be phoned through). The aim of this system is that a resident can check on the status of a given job online without the need for extensive phone calling / emailing to find out about the progress of a logged issue.

As ever with any new system there is a bedding in period. Feedback from residents and the Parish Forum is vital in reviewing a service and evaluating it, ensuring that it is delivering what we need it to.

To date there have these concerns regarding the following:

- 1) Items not being actioned in the required time frame of ten days
- 2) The status up – dates do not seem to always be accurate (i.e. an issue appearing as ‘fixed’ when it isn’t)

Equally many residents have been very pleased with the service; they have found it easy to use and the action taken prompt.

Going forward:

- We need to determine frequency of the concerns above.
 - Ensure clear understanding as to how the system operates.
- Review and alter (if appropriate) the statements used to communicate progress. If no action is deemed the right course of action, then the reasons for this needs to be communicated clearly. Likewise if work will be carried out, the expected timeframe must be clear i.e. placement on the 3 month schedule of work.”

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6 HONOURS SYSTEM

Dr Sarah Furness, Lord Lieutenant for Rutland, gave a presentation to the Forum, a copy of which would be appended to the minutes.

During discussion the following points were noted:

- i. Dr Furness informed the Forum that the Honours Panel would be attending a conference regarding how to put in the best application possible for an award. This would give the Panel the opportunity to give expert guidance when those wish to submit an application.
- ii. It was noted that an application for someone to be nominated for an award could be done a second time after being unsuccessful for the first time as long as more information was included in the application than the original application.

7 ARMED FORCES OFFICER

Michelle Woolman-Lane, Armed Forces Officer for Rutland County Council gave a presentation regarding her role as Armed Forces Officer in Rutland, Harborough, and South Kesteven. The presentation would be appended to the minutes.

During discussion the following points were noted:

- i. Any new families registering with a General Practitioner would be asked if family members were part of the armed forces. Those with a service injury, get priority treatment.

- ii. James Frieland was working with businesses to be involved with the Veterans discount. Which had recently been launched alongside the Armed Forces discount.

8 LOCAL TRANSPORT PLAN

Mrs Lucy Stephenson, Portfolio Holder for Culture and Leisure, Highways & Transport gave a presentation on the Local Transport Plan. The presentation would be appended to the minutes.

A copy of the latest version of the Local Transport Plan and details as to how to obtain a hardcopy can be found on the website at the following link:

<https://www.rutland.gov.uk/localtransportplan>

During discussion the following points were noted:

- i. The council was working closely with bus operators and neighbouring authorities with the Passenger Transport Strategy to be able to provide a more proactive service.
- ii. Mrs Stephenson confirmed that the Council was aware of the pressures regarding future housing developments in the Corby area and would make sure the voice of Rutland is heard and would keep parishes in the loop.
- iii. Regarding the Integrated Transport requests for service, it was stated this was currently only available to parishes, Council members, and the Rutland Access Group.

9 DISCOVER RUTLAND

Mr James Frieland, Economic Development and Tourism Manager at Rutland County Council gave a presentation on the services provided by Discover Rutland. A copy of the presentation would be appended to the minutes.

During discussion the following points were noted:

- i. Mr Frieland confirmed Anglian Water continued to be supportive members of Discover Rutland and that it was represented on the Management Committee.
- ii. Mr Baines, Ward Member for Martinthorpe commended Discover Rutland for publicising events early giving plenty of notice to local communities, especially if they were large events.
- iii. Regarding the possibility of there being a Rutland tourist awards, Mr Frieland stated it was not something that was being planned at the present, had previously been discussed by the Discover Rutland Management Committee and could potentially be rolled out in 2019, perhaps using the Discover Rutland Ball as a platform for awards.
- iv. Mr Cummings, Parish Council Chairman for North Luffenham Parish Council commended Discover Rutland on the quality and content of its biannual Visitor Guide publication.
- v. Mr Frieland asked whether parish councils could support Discover Rutland by informing new residents about it and advised that welcome packs could be requested from Discover Rutland for anyone new to the area.

10 PARISH BRIEFING PAPER

The Parish Briefing Paper was circulated at the meeting.

The Chairman stated he would look to get the Combined Fire Authority to provide an item in a future Parish Briefing Paper regarding safety in the home.

11 ANY OTHER BUSINESS

Mr Gordon Brown, Deputy Leader of the Council, provided an update to the Forum on Fibre Broadband in Rutland. The Council were applying for funding to take Local Full Fibre Network to public sector buildings, however the criteria was still be worked on. The government's objective was to put money out to make sure fibre broadband was laid out in towns. Parishes would get a letter from the Chief Executive asking for support in the bid and to support the delivery to parishes.

12 DATES OF FUTURE MEETINGS

Monday 4 March 2019 at 7pm

Potential agenda items for the Parish Council Forum should be emailed to governance@rutland.gov.uk

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The Chairman declared the meeting closed at 8.57 pm.

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Rutland Parish Councils Forum

Dr Sarah Furness
Lord-Lieutenant for Rutland



Queen's Award for Voluntary Service

- Surely Rutland should receive some awards?
- Voluntary group must be nominated, cannot apply itself.
- **So someone must nominate them!**
- Let me know if you think a group deserves an award. We can help.

Queen's Awards for Enterprise: The most prestigious awards for UK businesses



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Award categories

The Queen's Awards for Enterprise recognise and reward the outstanding achievements of UK businesses in the fields of:

- Innovation
- Sustainable Development
- Promoting Opportunity (through social mobility)
- International Trade



Eligibility criteria

Company must:

- be based in the UK;
- file its Tax Returns with HM Revenue and Customs;
- be a self-contained enterprise;
- have at least two full-time UK employees or part-time equivalents;
- demonstrate strong corporate social responsibility



Awards for individuals

- Invitation to a Garden Party at Buckingham Palace

12



Awards for individuals

➤ British Empire Medal

13



Awards for individuals

- **MBE, OBE, CBE, Knighthood, Damehood...**
- **Suggestions to me please, with all available information, but DO NOT tell the individual concerned**

Communication with Parish Councils...



Select Language ▼

Rutland County Council

HOME > MY COUNCIL > DECISION MAKING AND COUNCIL MEETINGS > PARISH COUNCIL CONTACTS

Council and Democracy

- Calendar »
- Committees »
- Library of Documents »
- Meetings »
- Forward Plan »
- Constitution »
- Officer Decisions »
- Outside Bodies »
- Parish Councils »
- Search Documents »

Parish council contact details

- View full contact information
- Ashwell Parish Council
- Ayston Parish Meeting
- Barleythorpe Parish Council (Interim)
- Barrow Parish Meeting
- Barrowden Parish Council
- Belton-In-Rutland Parish Council
- Bisbrooke Parish Meeting
- Braunston-In-Rutland Parish Council
- Brooke Parish Meeting
- Burley Parish Meeting
- Caldecott Parish Council
- Clipsham Parish Meeting
- Cottesmore Parish Council
- Edith Weston Parish Council
- Egleton Parish Meeting

A few Rutland initiatives...

- **Village Ventures Project (Military / Civil liaison)**
- **LAMP**
- **Resilient Rutland**
- **Sir Laurence Howard Scholarship**
- **'For Rutland'**

A few Rutland initiatives...

- Village Ventures Project
- **LAMP (Mental health advocacy)**
- Resilient Rutland
- Sir Laurence Howard Scholarship
- 'For Rutland'

A few Rutland initiatives...

- Village Ventures Project
- LAMP
- ¹⁸ Resilient Rutland (Children's mental health)
- Sir Laurence Howard Scholarship
- 'For Rutland'

A few Rutland initiatives...

- Village Ventures Project
- LAMP
- Resilient Rutland
- **Sir Laurence Howard Scholarship**
- 'For Rutland'

A few Rutland initiatives...

- Village Ventures Project
- LAMP
- ²⁰ Resilient Rutland
- Sir Laurence Howard Scholarship
- **'For Rutland' (Advice & support for Rutlanders with problems)**

Thank you!



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Address to the Parish Council Forum

Title slide -

This is a very important forum. Each of you is here representing a parish; and between you all, you represent rural Rutland. You are the first level of government. You have real down to earth knowledge of our community; knowledge of the needs, achievements and hopes of those who live in Rutland. You are also, between you, in a position to communicate with all Rutlanders.

As Lord-Lieutenant I want to represent Her Majesty The Queen to everyone in Rutland. To fulfil my role well, I need to tap into your knowledge, to be kept informed and invited to events. Please can you ensure that if there is something happening in your parish that parishioners consider important, you invite me to it? (But please give me plenty of notice!) Please use my role. I need your help to know all that is going on in Rutland.

A Lord-Lieutenant is Her Majesty's eyes and ears in county. As such I wish to encourage deserving groups or businesses to gain Queen's Awards and individuals to get recognition from Her Majesty. I believe that we have outstanding individuals and many voluntary groups doing really great things in our county. I also believe we have outstanding businesses. With your help, I would like to increase the recognition that groups and individuals get. I would like to see more individual honours, and more Queen's Awards for voluntary groups and businesses in Rutland. I need your help to identify likely candidates. I chair an Honours Committee and that committee will give advice and help to anyone who wishes to put a group or individual forward for an award. So please get in touch and we will try to make any application the very best it can be. I would need the

name, contact details and a brief outline of why an award would be deserved in order to put it to the committee.

For groups there are two main types of Queens Awards. These are highly prestigious – the most prestigious awards of their kind. They are judged in London by the honours secretariat, to exacting standards.

New slide - QAVS

One type of award is for voluntary groups – the Queens Award for Voluntary Service. I think we are an outstandingly altruistic county with a huge number of voluntary groups working to meet local needs and make Rutland the happy place it is. Yet we do not have Queen's Awards for Voluntary Service winners. With your help I would like to change that. This award is the MBE for voluntary groups – a really high honour.

For the Queens Award for Voluntary Service, the voluntary group cannot apply itself. The application has to be done for them. So somebody has to nominate them. You may be able to help either by identifying voluntary groups who are making a big difference or by finding a nominator. Let me know if you think a voluntary group is doing something extraordinary and we can see what recognition might be appropriate and where to go from there. As Lord-Lieutenant I do not make nominations myself because I will be involved in the assessment process prior to it being sent to London for national scrutiny. However, the committee and I can give guidance and help find nominators.

New slide - QAE

Queen's Awards for Enterprise are for businesses, although these can include not-for-profit businesses. Unlike the awards for voluntary

service these awards have to be applied for by the enterprises themselves. They are the ones with the detailed knowledge of turnover etc that is necessary for the application.

New slide – Award Categories

There are four categories: Innovation, International Trade, Sustainable Development and Promoting Opportunity. Enterprises can apply in more than one category.

New slide - Eligibility

There is a common misapprehension about these awards which is that they are only for businesses the size of Marks and Spencer. However, this is not true. To qualify, businesses need to have at least two employees. Small and medium sized businesses are very successful. 88% of winners in 2018 were small or medium size enterprises and more than half of winners had less than 50 employees. Out of 8 double award winners, 3 have 10 or fewer employees. An enterprise does not need to be big to win. But it does need to have a message to tell; and to tell it through quantitative and qualitative evidence.

New slide - Individuals

For individuals, Royal recognition comes in varying ways. There are invitations to garden parties. I have the privilege of putting forward names. I would appreciate your help on this, year on year. Please give me names, brief cv and contact details. Do not tell the people you are giving me their names because I cannot guarantee to get everyone an invitation, nor can I guarantee one in the year I am given their names. However, I would expect to get the majority an invitation if they have not been to a Garden Party before and are clearly deserving.

New slide - BEM

The honours system recognises exceptional community effort with a special honour, the British Empire Medal. Her Majesty asks the Lord-Lieutenant to present these on her behalf in county. Recently we had a lovely gathering at Catmose Cottage for a ceremony to present one to Mrs Sheila Saunders for her exceptional services to the communities of Ketton and Barrowden. Please have a think; maybe there are other individuals who are making a big difference in your parish whose names could be put forward.

New slide – MBE etc

There are other honours – MBE, CBE and a Knight or Damehood. Again give me names and a cv, and contact details for **you**. People who are put forward for these honours are not supposed to know – which can make finding out the relevant information difficult. I cannot be a nominator because as Lord-Lieutenant I am a (small) part of the national review process. However, the Lieutenancy Honours Committee can and will offer help and is keen to have names submitted to them.

New slide - Communication

Sometimes I may be a source of information for all of you. For example, I sent out emails to all Parish Clerks in August and followed this by physical letters in September about all that could be done to commemorate the centenary of WW1. I was delighted by the response across the county and to see how many different villages had poppies, beacons and so on. Thank you all very much. It was really special.

New slide – RCC info

I would like to flag though that there are some parishes where the email displayed on Rutland County Council's website does not work. Please can you check this, because it is important that clerks are contactable. I would like to feel that if there is something of importance for the whole county I can communicate quickly with all of you – as I said, you are at the cutting edge the real ground roots of government.

There are many initiatives for the good of our community that you should be aware of. I want to mention a few.

New slide -

At the moment a scheme called the 'Village Ventures Project' is aiming to establish itself in villages to promote health and well-being and liaison between military veterans, the military and the non-military community. The idea is to run events that will benefit all; such as forming a befriending scheme, walking groups, providing gardening, yoga, get togethers etc. It is supported by Rutland County Council and I do hope that you can spread the word about it. It is run by Tony Gray.

New slide -

We all know that mental illness can be a problem. I would like to alert you to the existence of LAMP which is a mental health advocacy organisation and can be of great help to those who are struggling.

New slide -

As many of you know the issue of children's mental health is one that has received national publicity, largely thanks to the interest taken by Young Royals. I am glad to say that Rutland is ahead of the game and has just won a half a million pound lottery grant to introduce

mental health resilience training and first aid across schools in Rutland.

New slide -

Another great initiative is the Sir Laurence Howard Scholarship scheme which has been set up specifically to support Rutlanders who are going to Leicester University so that they do not have to 'earn while they learn'. This is something many students have to do. If you know of someone applying to Leicester please alert them to the scheme. Also at the moment it needs a volunteer to act as a secretary. If you know of somebody who has maybe recently retired and would like a small but responsible and interesting job, please let me know.

New slide -

'For Rutland' is an example of a voluntary organisation that makes a big difference in county. It puts those with life limiting conditions in touch with all financial help available to them. It is brilliant. Many of the people who end up benefitting did not believe they would qualify for help. They had to be persuaded to apply. There is help available so if you know of someone whose circumstances have changed due to a life limiting condition please persuade them to go to Citizens Advice in Oakham. For Rutland fund two specialist advisors here in county. These specialists alert people to all they will qualify for and put in applications with them. They bring in a million pounds a year to ill Rutlanders. Quite something.

I could go on but I will not. I just urge you to consciously try to tell your parishioners about all that is going on in county and put them in touch with Citizens Advice Rutland, me or the County Council if they are in difficulty.

New slide - Thanks

Finally, I would like to thank you all for all you do. Rutland is a remarkable place. Our inhabitants are some of the most generous donors to charity per head in the country. We have an enormous number of voluntary groups doing good for the community. We are also one of the happiest places to live in the country. You play an important role in making Rutland what it is. Please help me fulfil mine. Keep me informed, invite me to things and give me names so I can increase the honours awarded in county.

Thank you very much.

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**PROUDLY
SUPPORTING
THOSE WHO
SERVE.**



MICHELLE WOOLMAN-LANE

My Role...



Where...



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When...

August 2018 – August 2020

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***Funded by The Armed Forces
Covenant***



DISTRICT
HARBORO
RURAL SOUTH LEICES



Rutlan
County Cou





MINISTRY OF DEFENCE

THE ARMED FORCES COVENANT

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What...



.... a promise from the nation ensuring that those who serve and have served in the Armed Forces and their families are treated fairly and are not disadvantaged by their service.

Why...

Our Armed Forces;

- *Sacrifice some civilian freedoms*
- *Face danger*
- *Sometimes, suffering serious injury or death as a result of their duty*

Families play a vital role in supporting the operational effectiveness of our Armed Forces



DISTRICT
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RURAL SOUTH LEICES



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Who...

- Regular Personnel
- Reservists
- Veterans
- Families of...
- Bereaved



What...

AFC Bid:

. Identifying & Engaging

. Mapping

. Point of Contact

. Awareness Raising



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RURAL SOUTH LEICESTERSHIRE



Rutland
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What...

- *Healthcare*
- *Education*
- *Employment, Training & Support*
- *Accommodation*



DISTRICT
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RURAL SOUTH LEICES



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Rutland, Harborough & South Kesteven

Rutland has a significant serving Armed Forces population ~ 10% of the County population

Dispersed populations

40

Active Reservist population

Significant veteran population ...



DISTRICT
HARBORO
RURAL SOUTH LEICES



Rutlan
County Cou





FIRST QUARTER ACTIVITES

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Meetings...

Many Meetings...

East Mids AFC Officers

LR CMPB

CC MPB

RFC⁴³A

RFEA

CTP

MAG

Rural Overview & Scrutiny

Committee

Engaged on Camps

- *AWS*
- *PWG Welfare Team*
- *PWRR Welfare Team*
- *RLC Welfare Team*
- *MWD Welfare Team*
- *Camp Commandant Monthly Meeting*
- *SMO – Public Health*
- *School*

On Going...

- *Age UK Joining Forces*
- *Oakham Vets Breakfast Club*
- *Choice Unlimited*
- *RBL*



Rutland
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Cross Council

Armed Forces@.....

Press Release

44 Comms Teams

Customer Service Teams

Parish Councils



DISTRICT
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RURAL SOUTH LEICESTERSHIRE



Rutland
County Council



Rutland

Public Health – Military Health Needs Assessment

AFC Business Team

- Raising Awareness across Business Sector
- Employer Recognition Scheme – 'Going for Gold'

Rutland Armed Forces Discount Scheme

RCC Forces Family Group



Rutland
County Council



Harborough

Identifying & Engaging



DWP & CAB

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MAG

HR teams reviewing ERS & E Learning Module

South Kesteven

HR team

- *Joint work with RCC pursue 'Gold' ERS*
- *RFEA Portal*
- *Reviewing internal 'Forces Family Group'*

InvestSK

- *AFC Business awareness*

Housing Team



ext Quarter...

Military Survey

Service Children in State Schools (SCISS)

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Website / page

'Set up an Armed Forces web page for the whole area covered by the bid'



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HARBORO
RURAL SOUTH LEICES



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Military Survey



Health and social care needs of the Armed Forces Community in Northamptonshire

June 2018



Recommendations

The purpose of this survey and report was to highlight previously unknown health and care needs of the Armed Forces community in Northamptonshire. This data will feed into further work undertaken by the Northamptonshire Armed Forces Covenant Partnership and contribute to wider recommendations. However, the following recommendations can be made from the findings presented here:

1. **Awareness of the Armed Forces Covenant** - All healthcare professionals, particularly GPs, should be made aware of the Armed Forces Covenant and the potential needs of the Armed Force Community. As well as being told about it, they should actively work to provide for the distinct needs of the Armed Forces Community and ensure that veterans feel they are listened to and their needs taken seriously. All members of the Armed Forces community should be made aware of the Covenant by local health or care services.
2. **Mental health** - Many veterans have mental health needs relating to their military service, particularly PTSD, and struggle to get help. Some are also reluctant to seek help. Veterans should be able to access mental health support that is tailored to their needs in a timelier manner.
3. **Transition to civilian life** - There is a need for further preparation for transition with serving members of the Armed Forces, to raise awareness of the difficulties adapting to civilian life. More support at the point of discharge would make it easier for veterans to adapt to life outside of the Armed Forces.



Rutland County Council



Military Survey... Timings & Process...

Survey Design – August – Nov

User Pilot – Dec

Survey Live – Mid Jan - April

Final Report – End May

Online Websites & Social Media Links

Street Surveys / Events

Internal Teams / Partner Agencies / Charities etc.



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Military Survey...Purpose...

*to provide evidence in support of issues already identified –
test assumptions, direct existing services, assist in securing
possible funding streams*

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identify what we don't know / confirm 'niggling concerns' ...

***We don't want to be developing new services in response to
the survey but improving access to / redirecting / gaining
funding for, existing services.***



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What Am I Seeking From This Evening...

To have raised awareness of our responsibilities under the Armed Forces Covenant in the room and to share that with a wider audience

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Support for the initiatives that are underway

Feedback on connections & directions



DISTRICT OF HARBOUROUGH
RURAL SOUTH LEICESTERS

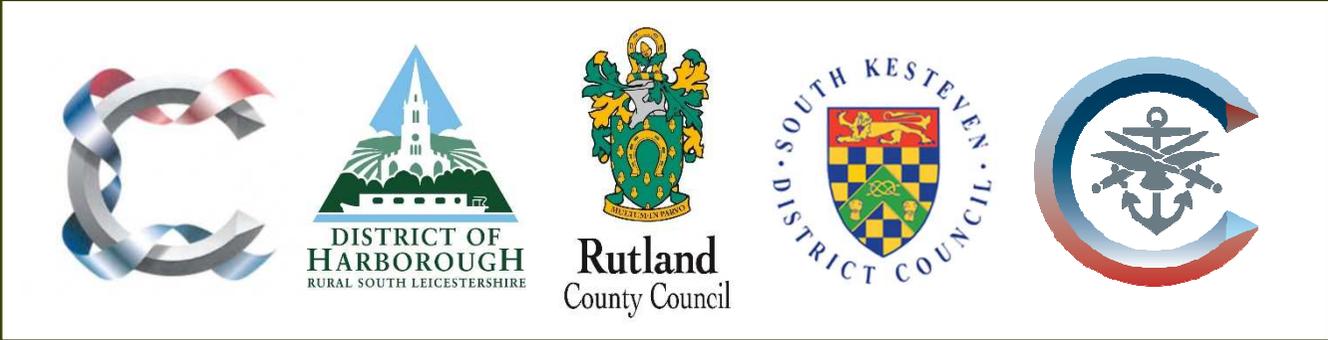


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**THANK
YOU
FOR
YOUR
TIME**





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Moving Rutland Forward

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Cllr. Lucy Stephenson

Minute Item 8





Moving Rutland Forward – Themes (feedback from LTP3 & transport surveys)

- **Population growth:** planning for the future and meeting the needs of a growing Rutland;
- **Working in Rutland:** meeting the needs of new and existing Rutland businesses, their customers and their workforce;
- **Learning in Rutland:** helping our residents reach their full potential;
- **Living in Rutland:** helping Rutland residents to access essential services and supporting health and wellbeing; and
- **Visiting and enjoying Rutland:** helping tourists, visitors and residents to access and enjoy Rutland's towns, villages and countryside.



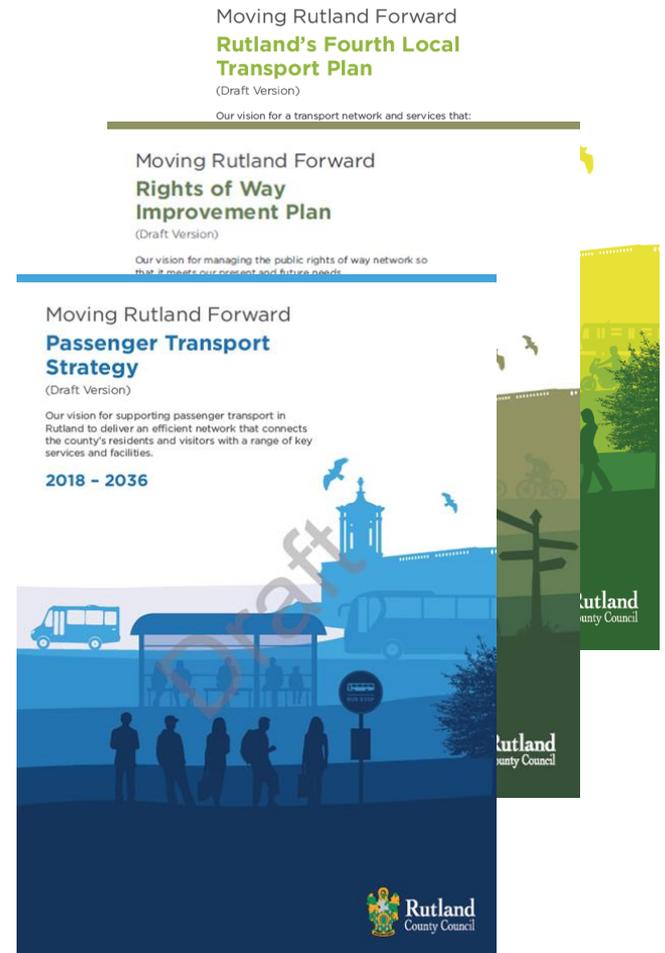
Moving Rutland Forward

- Local transport plan – statutory duty (Local Transport Act 2008)
- Fourth local transport plan – up to 2036
- Deliberately aspirational in places – evidence base for any future transport grants.

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Structure

- The main plan
- The first implementation plan
- Supporting plans, policies and strategies
- Supporting documents





Challenges & solutions

See Appendix A and B in each document & Implementation Plan

Each chapter identifies:

- The challenges faced,
- Our goals, and
- Potential solutions.

12 APPENDIX B – SUMMARY OF CHALLENGES, GOALS, SOLUTIONS AND RELEVANT STRATEGIES, PLANS AND POLICIES

Table 1: Population growth - Summary of challenges, goals, solutions and relevant strategies, plans and policies

Our challenges	Our goals	Our solutions	Relevant strategies, plans or policies
PGC1 - Population changes placing additional demand on our passenger transport and highway network.	PGG1 - Passenger transport provisions and a highway network that are resilient and adaptable to changing demand.	<ul style="list-style-type: none"> • PGS1 - Reduce the need to drive • PGS2 - Assess the capacity of our networks • PGS3 - Maintain our assets in a cost effective way • PGS4 - Facilitate an efficient and flexible passenger transport network • PGS5 - Work with partners to provide further transport provisions • PGS6 – Master planning for major developments 	<ul style="list-style-type: none"> • Highway guidelines including, our new highway design guidance (once adopted) • LCWIP (once written) • HAMP • Passenger transport strategy (currently in draft) • Winter maintenance policy (once written) • Draft Local Plan policies: <ul style="list-style-type: none"> - For PGS1: RLP1, 2, 3, 4, 6, 7, 8, 9, 10, 17, 18, 26, 30, 32, 33 and 42. - For PGS2: RLP5, 7, 8, 9, 11, 20, 21, 22, 24, 26, 30, 33, 44, 52 and 56. - For PGS4 and PGS5: RLP2, 8, 10, 11 and 30. - For PGS6: RLP2, 3, 8, 30 and 33.
PGC2 – The impact of population growth on parking provisions.	PGG2 - Sufficient parking capacity for our current and future population.	<ul style="list-style-type: none"> • PGS7 - Ensure new developments have sufficient parking • PGS8 – Undertake an annual parking review <p>Solutions identified in other sections:</p>	<ul style="list-style-type: none"> • Parking strategy (to be revised) • Draft Local Plan policies: <ul style="list-style-type: none"> - For PGS7: RLP18, 30, 31 and 33. - For PGS8: RLP30.

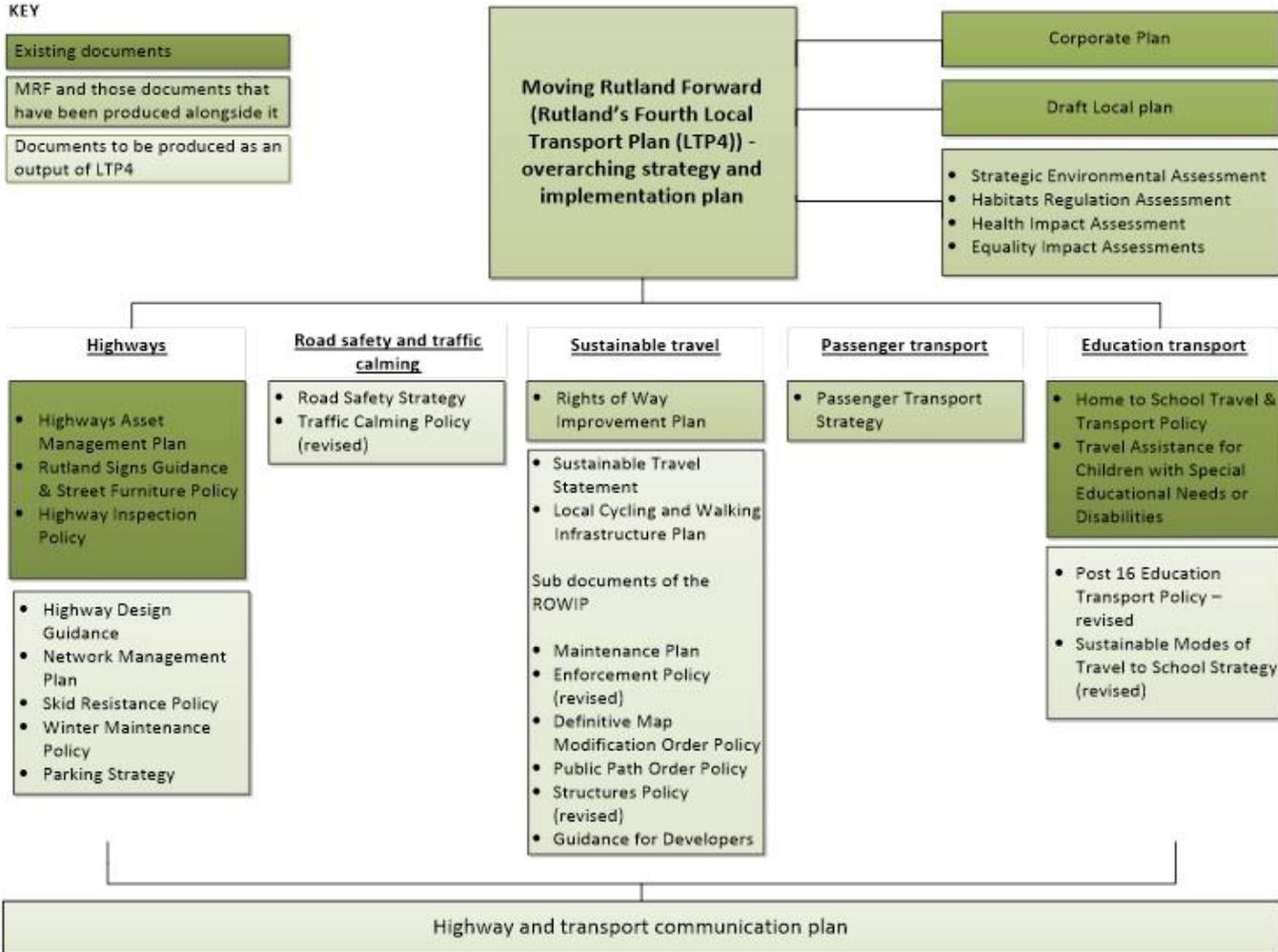


Moving Rutland Forward – Implementation plan

- Delivery plan for MRF – implementation plan one,
- 5 year period,
- ⁵⁹• Actions and initiatives we wish to deliver over the life of MRF,
- Our approach to delivery,
- Funding opportunities,
- Mechanisms for prioritising funding, and
- How we will monitor progress.



Moving Rutland Forward – Associated plans





How to respond and further information

- Online (survey and electronic copies of all documents):
www.Rutland.gov.uk/localtransportplan

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- Paper copy of the survey (and optional equality monitoring form): available from:
 - our offices, Rutland libraries and Oakham bus station,
 - download from our website,
 - calling 01572 722577 or emailing:
travel4rutland@rutland.gov.uk
- We also accept telephone feedback if you're not able to respond by any other means



Questions on LTP





Integrated Transport – Requests for Service

- Creation of the Highways and Transport Working Group
- New web form for submitting requests / auto generated emails to relevant individuals and groups
- Publication of recommendation and decision papers

Understand

Review

Consult

Fund

Implement



Web Form

HighwaysConcern

https://fixmyst-rutland.cs85.force.com/customer/s/highwaysconcern

Unit4 Business World Rutland County Cour Main Dashboard - Mi Learning Pool Resilience Direct Logi Resource Booking Sy Google LinkedIn KSI Dashboard

Request for Service

64

Name:

Contact Telephone:

Contact Email:

Position:

* Initiator

* Ward:

* Group Representing

Next

12:15
10/12/2018



Web Form

HighwaysConcern

https://fixmyst-rutland.cs85.force.com/customer/s/highwaysconcern

Unit4 Business World Rutland County Coun Main Dashboard - Mi Learning Pool Resilience Direct Logi Resource Booking Sy: Google LinkedIn KSI Dashboard

Request for Service

65

Name:

Contact Telephone:

Contact Email:

Position:

*Initiator

--Please Select--
County Ward Member
Individual
Member of Parliament
Parish Council
Parish Meeting
Rutland Access Group
Town Council
Emergency Services
Other

Next

12:16
10/12/2018



Web Form

HighwaysConcern

https://fixmyst-rutland.cs85.force.com/customer/s/highwaysconcern

Unit4 Business World Rutland County Coun Main Dashboard - M Learning Pool Resilience Direct Logi Resource Booking Sy Google LinkedIn KSI Dashboard

Request for Service

Report Highways Concern

66 Click where the concern is located

Previous Next Skip Map

Location of Problem. Please click 'next' to collect details.

Previous Next

Leaftlet | Map data © OpenStreetMap contributors, CC-BY-SA, Imagery © Mapbox

12:17
10/12/2018



Web Form

HighwaysConcern

https://fixmyst-rutland.cs85.force.com/customer/s/highwaysconcern

Unit4 Business World Rutland County Coun Main Dashboard - M Learning Pool Resilience Direct Logi Resource Booking Sy Google LinkedIn KSI Dashboard

Request for Service

Parking

- Cars are blocking the footway/traffic
- Parking is preventing residents access**
- Not enough parking for businesses
- I would like a disabled parking bay

Other Information

Previous Next

67

12:18
10/12/2018



Questions on Requests for Service





Rutland Tourism Update

Minute Item 9

Rutland STEAM results 2017



➤ **Economic impact: £123.84 million** (up 4.6% on 2016)

- Indirect	£30.43m + 4.9%
- Shopping	£28.72m + 4.8%
- Food and Drink	£23.88m + 4.1%
- Accommodation	£19.35m + 4.4%
- Transport	£11.45m + 4.9%
- Recreation	£ 9.99m + 4.0%

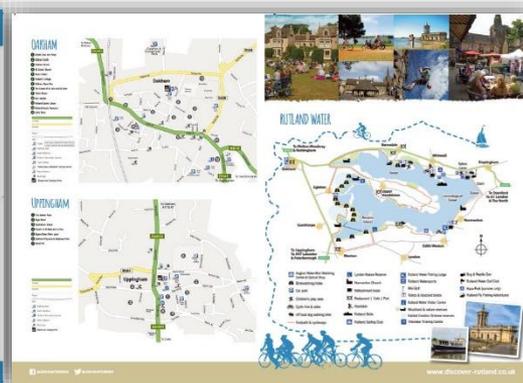
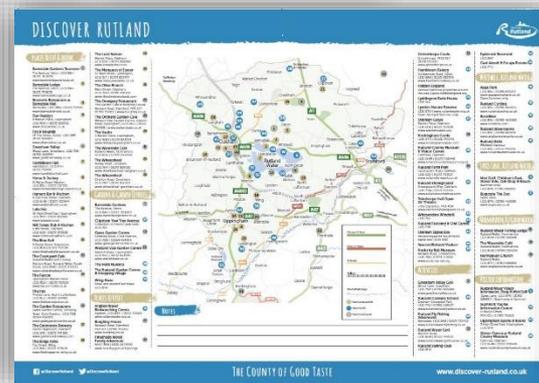
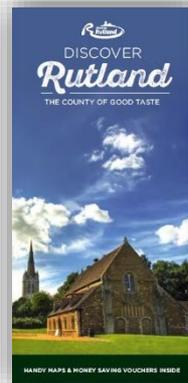
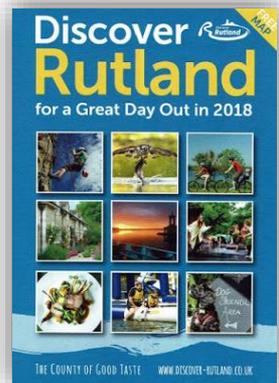
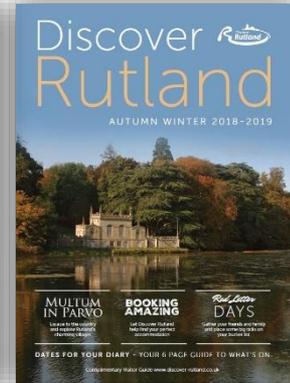
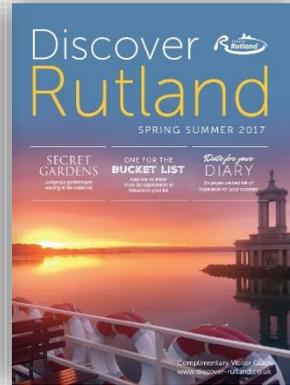
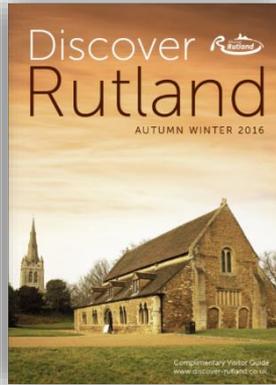
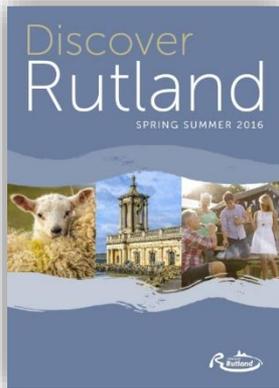


➤ **Visitor numbers: 1.855 million** (up 2.7% on 2016)

➤ **Employment supported by tourism in Rutland** (full time equivalent): **1,655** (up 1.1% on 2016)



Guide & Literature



A4 Guides – local distribution and national tourist information centers

Map pads – local use

Mini Guide – distributed within hour driving radius & East Mids.

Fold out map – going to focus on our geographic hotspots: London, Yorkshire & Norfolk

PR & Marketing

AUDIENCE

- Social Media

Facebook: 2,300 followers (from 1,700)

Twitter: 4,779 followers

Instagram: 1300 followers (from 450)

- Tourism Film

3,500 views on Youtube

21,000 views on Facebook

606 shares

WORKING TOGETHER

Tweet @discoverrutland

Hashtags #DiscoverRutland

#DiscoverRutlandFood

Tag @discoverrutland

Like Discover Rutland

Share Discover Rutland

Talk – spread the word!



Press Coverage 2018: Journalists

Lifestyle Magazine in Leeds

RUTLAND

WRITTEN BY JOANNE BUCKINGHAM

Rutland, a landlocked county in the East Midlands, is over 18 miles long and 17 miles wide, it is the smallest historic county in England and the fourth smallest in the UK as a whole. And while it might be small, it's perfectly formed, as I discovered...

I was invited to visit Rutland for a weekend break and have come to love the county, but also to visit it. I spent the night at Wilton Hall and in the tradition of English country houses, it could be argued it's also the perfect escape from the city for a few days. Our first day in the county proved to be a gastronomically enlightening one, our first port of call being Rutland Castle (Dunsford Park) in the quiet town of Oakham. Rutland is home to 18 pocket-sized, named garden houses with different styles and planting themes. I saw one particularly in the garden of a lovely house that was inspired by the abundance of natural rock formations in the area. As we walked through the rose garden, I saw a particular feature that was particularly interesting. It was a fountain garden with a central fountain and a series of water courses. I was rather impressed.

Everything was absolutely delightful and appeared like it had been staged for a party. I was invited to a dinner at Wilton Hall, a five-course dinner of very simple but delicious food, with the first course being the most interesting. It was the first of a series of courses that were served in a series of rooms. I was invited to a dinner at Wilton Hall, a five-course dinner of very simple but delicious food, with the first course being the most interesting. It was the first of a series of courses that were served in a series of rooms.

In the evening we were invited to attend a dinner at Wilton Hall, a five-course dinner of very simple but delicious food, with the first course being the most interesting. It was the first of a series of courses that were served in a series of rooms. I was invited to a dinner at Wilton Hall, a five-course dinner of very simple but delicious food, with the first course being the most interesting. It was the first of a series of courses that were served in a series of rooms.

The Rutland county is a beautiful one, with a rich history and a variety of landscapes. It is a county that is full of life and interest, and it is a county that is worth visiting. The Rutland county is a beautiful one, with a rich history and a variety of landscapes. It is a county that is full of life and interest, and it is a county that is worth visiting.



Sunday Times: Travel & Home

GREAT BRITISH BREAKS

RUTLAND WATER

Who says manmade can't be beautiful? Dive into Britain's biggest reservoir

WHY?

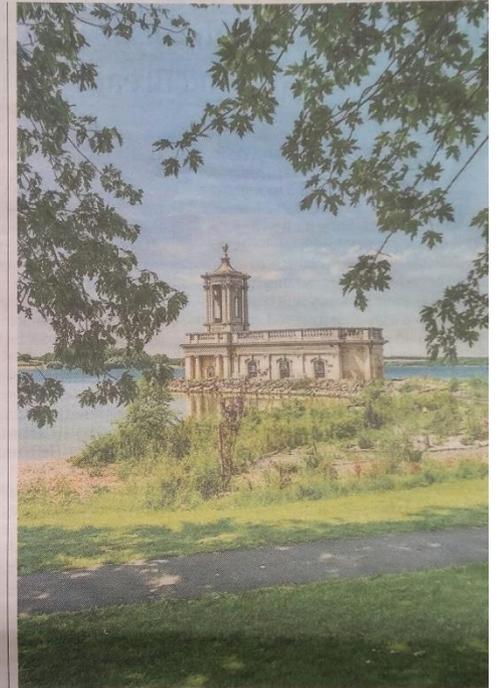
In England's smallest county, you'll find Britain's biggest reservoir. And Rutland Water isn't just for looking at, though it's certainly easy on the eye. In summer, it comes into its own – so jump in.

WHAT YOU DO

The reservoir is encircled by a well-kept 17-mile trail. Tackle it on foot or by bike (two-hour bike rentals from £15; rutlandcycling.com). Along the way, stop at the partially submerged **Normanton Church**. When the area was flooded in 1970 to create the reservoir, a new floor was put in above the waterline so the upper level could still be used. It's now deconsecrated.

On the western shore, you can spy ospreys, kingfishers and sand martins at **Rutland Water Nature Reserve**. The best spot on a sunny day, though, is **Rutland Water Beach** – the only area where swimming is allowed. Arrive early to grab a spot on the imported sand.

There's sailing and watersports on the reservoir, but a quieter option is the **River Nene**, 14 miles southeast. Kayak or paddleboard down a pretty stretch in **Yarwell Mill Country Park**, stopping for a riverside beer halfway through (guided kayaking £72 for 90 minutes, in groups of up to six; adventurerutland.com).



BIBLICAL FLOOD
The partially submerged **Normanton Church**



Secure | <https://www.hampshire.co.uk/leeds/rutland>



HOME FOOD & DRINK HEALTH & BEAUTY FOR HIM TRAVEL FASHION HOME & GARDEN FEATURES FOR KIDS



THE KING'S HEAD, BEVERLEY



RUTLAND, SMALL BUT PERFECTLY FORMED



THE CAVENDISH HOTEL



DON'T PAY IN POUNDS ABROAD
Just say no! (to paying in pounds) says Ceston Don't pay in pounds – it's a heart-scouring moment for all travellers abroad. A waiter or



Committee Objectives 2019 & beyond



A new annual Business and Marketing Plan gives measurable objectives

Mission; “to develop and grow a sustainable tourism economy in Rutland through brand awareness, income generation and partnership working”



Reviewing Tourism Vision for 2020-2026. Current objectives;

1. Stimulate and support the Rutland offer
2. Recognise and attract Rutland’s key audiences
3. Ensure a sustainable future for tourism in Rutland



The Committee welcome your ideas and input towards this new Rutland Tourism Vision.



How to submit an event...

www.discover-rutland.co.uk

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DISCOVER RUTLAND

Rutland Water, Oakham, Uppingham, Stamford, Villages, Curiosities of Rutland, Beyond the Border

FOOD & DRINK

Restaurants, Country Pubs, Cafes, Afternoon Tea, Local Produce

SPECIAL OFFERS

THINGS TO DO

Attractions, Activities, Shopping, Experiences & Hobbies, Rutland Discovery Trails, Family Fun, List all Attractions

WHAT'S ON

What's on each month, Events List, Sporting Events, Workshops & Courses, Rutland Walking & Cycling Festival, Rutland Food & Drink Week

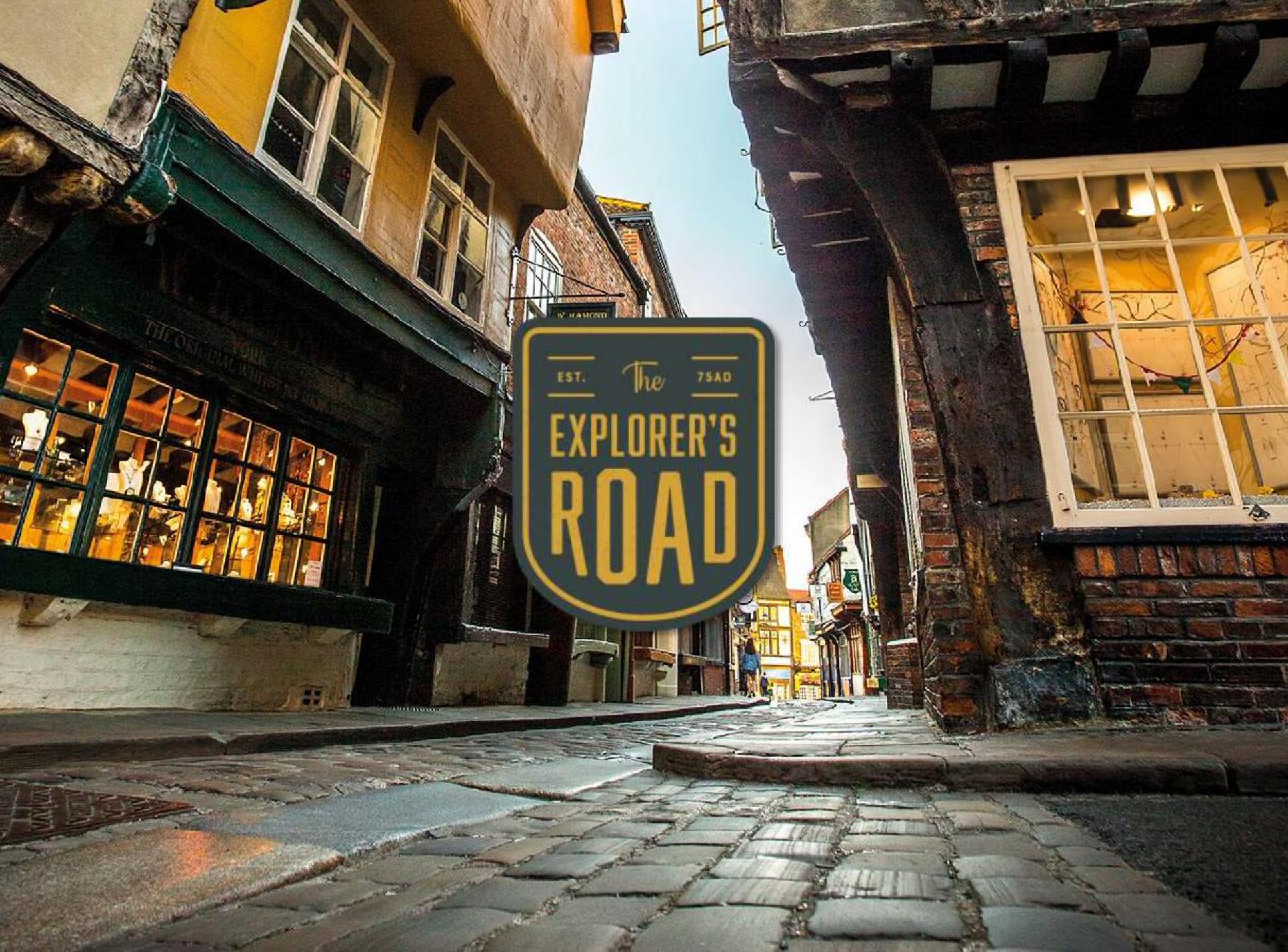
PLACES TO STAY

Hotels, Guesthouses, B&B's & Inn's, Self-Catering & Glamping, Caravan & Camping, Availability for Events, Ratings, Symbols & Awards, Accommodation in Oakham, Accommodation in Uppingham

USEFUL INFO

Mini Guide, The A to Z of Rutland, Discover Rutland Guide, Weddings, Dog Friendly, News & Info, Travel, Family History, Local Businesses, Filming, Groups

[Accessibility](#) | [Contact Us](#) | [Site Map](#) | [Tourism Trade](#) | [Members login](#) | [Submit Event](#) | [Terms and Conditions](#)



EST. The 75AD

EXPLORER'S ROAD

CONCEPT, CREATIVE AND THEMES – TESTED IN MARKET WITH CONSUMERS AND TRADE



Houses of history



Culture & curiosities



Eat, drink & be merry



From rose to
radish

Questions?



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List your events for
FREE on the official
tourism website

[discover-rutland.co.uk/
information/submit-event](http://discover-rutland.co.uk/information/submit-event)

Discover Rutland

The tourism brand and DMO (destination management organisation) for the county; we promote Rutland as a destination through a multitude of channels, as well as connecting with industry members, producing guides and literature, running and supporting events, plus much more besides. *look out for our useful mini guides and map pads

Activity is lead by the Discover Rutland Management Committee, made up of volunteers from local businesses, it is largely delivered by the part time tourism officer and funded mainly from membership fee income.

How can we work together;

- ◆ Tell your parishioners they can promote relevant events through Discover Rutland by using the online event submission
- ◆ Include Discover Rutland details in your Parish newsletter, as a valuable source of local information for events, where to eat, where to visit etc.
- ◆ Make new residents aware of this resource through your information packs
- ◆ Be aware that marketing opportunities are available to local businesses

Tourism in Rutland generated almost £124 million each year

Rutland attracted over 1.85 millions visitors in 2017

The tourism sector supports around 1,655 jobs in Rutland

**Discover Rutland aims to support and improve the tourism offer
in order to help the county thrive.**

www.discover-rutland.co.uk

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